

DELIVERY AND RETURNS

Delivery costs and times

Your Salt + Land order will be delivered by Royal Mail and you will need to be available to sign for it.

Standard Delivery is available for any mainland UK address and usually arrives within fifteen working days, though this is not guaranteed. Delivery will be charged as per website details at the time of checking out. There is no delivery charge for artworks collected in person from the studio. Please contact us on 01392 848500 if you would like to collect.

Each piece in the collection is made to order, so please be patient. A select number of pieces are available at the studio to purchase 'off the wall' Please contact emma@saltandland.com to find out whats currently available.

We regret that we do not currently deliver overseas.

Returns policy

We want you to be happy with your purchase from Salt + Land, and we take great care to ensure that you are. If, however, you do need to return an item, we aim to make that as simple as possible for you. Please read our [terms and conditions](#) for full details on returning a product and getting a refund; the instructions below provide a summary only.

You have 7 days to notify us if you want to cancel an order. The cancellation period will expire 7 days from the day on which you receive the goods you have ordered. Items must be returned in the condition in which they were received, in the original packaging, with all labels attached. We are unable to refund items that have been displayed or damaged by the customer, or lost or damaged in transit to us.

We will process the refund directly to your payment card, no more than 14 days after the day the product is received by us.

This policy does not affect your statutory consumer rights.